

July 18, 2001

TO: Members of the MAG PSAP Managers Group

FROM: Susan MacFarlane, Phoenix, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, July 26, 2001 at **9:00 am**
Mesa Public Safety Communications (see map)
Mesa, AZ

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. If you have any questions regarding the meeting, please contact me at (602) 262-4433.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Manager Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

TENTATIVE AGENDA

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| 1. <u>Call to Order</u> | |
| 2. <u>Approval of May 24, 2001 Meeting Minutes</u> | 2. Review and approve minutes of May 24, 2001 meeting. |
| 3. <u>MSAG Information Report</u> | 3. For information and discussion. |
| The MSAG Specialist will provide a report regarding the Master Street Address Guide (MSAG). She will explain how she will transition the MSAG to postal standards addressing. | |
| 4. <u>Qwest 9-1-1 Account Team Report</u> | 4. For information and discussion. |
| Qwest will provide a report regarding service items of interest to the PSAP Managers. | |

5.	<u>Qwest Maintenance Report</u> Qwest will provide a maintenance report regarding any problems and concerns of interest to PSAP Managers.	5.	For information and discussion.
6.	<u>ADOA Report</u> Arizona Department of Administration (ADOA) will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the State.	6.	For information and discussion.
7.	<u>9-1-1 System Consultant Study</u> The MAG 911 System consultant study is continuing. Information regarding the progress of the study will be provided.	7.	For information and discussion.
8.	<u>Area Code Split</u> Qwest has initiated a fifth area code in the state (928). The impact of this area code to our system will be discussed.	8.	For information and discussion.
9.	<u>SS7 Upgrade</u> Andy MacFarlane attended the Qwest presentation on the SS7 upgrade and will provide a report.	9.	For information and discussion.
10.	<u>Busy Study</u> Susan MacFarlane has requested that Qwest do a busy study on the trunks to the PSAPs from the selective router, which will be discussed.	10.	For information and discussion.
11.	<u>Impact of Rolling Black Outs on 9-1-1</u> The electric companies are reporting that they do not anticipate any problems this summer but plans are underway for the possibility of rolling blackouts. An update regarding the impact on 9-1-1 will be provided.	11.	For information and discussion.

12. Legislative Update

The approved MAG 9-1-1 Five Year Plan addressed the need to increase the 9-1-1 fund in the first year and identified positions needed to support 9-1-1. Legislation passed to support an increase in the fund. An update will be provided.

13. 9-1-1 Customer Premise Equipment Maintenance RFP

An update on the RFP for maintenance service for PSAP 9-1-1 equipment hardware and software will be provided.

14. Arizona Missing/Abducted Child Alert Plan Update

The Maricopa County Sheriff's Office will give an update on the Arizona Missing/Abducted Child Alert Plan.

12. For information and discussion.

13. For information and discussion.

14. For information and discussion.